



AUT STUDENT ACCOMMODATION FEES – REFUND TERMS AND CONDITIONS

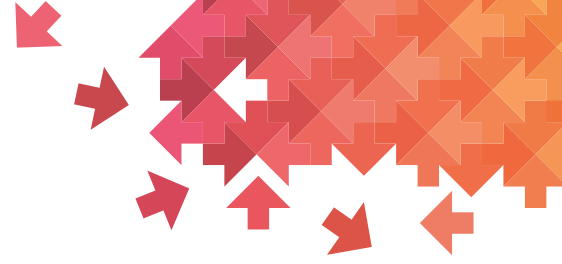
Contained below is information and the conditions relating to withdrawing from full-year or semester-only residential agreements. Terms and conditions relating to short-term stays, summer and group bookings are outlined within related agreements.

labelling prior to the residential agreement start date:

The student acknowledges that:

- > Requests to cancel from a Residential Agreement offer (made, accepted or signed and returned) must be made by emailing: accommodation.services@aut.ac.nz
- > Application fee of NZ\$150 is not refundable.

| Date of request | Refund of deposit due |
|---|---|
| Up to 7 days before the commencement of the Residential Agreement start date. | 90% amount of advanced board payment and semester only fee (if applicable); And full refund of: Residential Life Programme Fee; Instalment Fee. |
| From 7 days prior to the start of the Residential Agreement start date; up to and including the start date. | 75% amount of advanced board payment and semester only fee (if applicable); And full refund of: Residential Life Programme Fee; Instalment Fee. |
| After the Residential Agreement period starts but before I move in. | 50% amount of advanced board payment and semester only fee (if applicable); And full refund of: Residential Life Programme Fee; Instalment Fee. |
| If the student's application for admission to AUT is unsuccessful, or the student could not obtain the lawful immigration status to arrive in New Zealand (subject to evidence) | Full refund of: Advanced Board payment, Residential Life Programme Fee; Instalment Fee. |

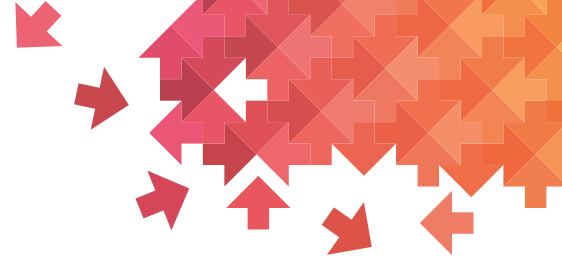


Withdrawing after the residential agreement start date

The Resident acknowledges that:

- > Early withdrawal applications will not be considered after week 12 for semester only agreement or week 34 of a full year agreement.
- > Application fee of NZ\$150 is **not refundable**.
- > Residential life fee NZ\$165 per semester or \$330 per year is **not refundable**.
- > Early Withdrawal Application Forms must be filled out and returned by email to residential.services@aut.ac.nz
- > The Resident's liability may be waived or reduced on a case-by-case basis for exceptional circumstances. Evidence must identify that there were exceptional circumstances beyond the Resident's control.

| Enrolment intentions | Process, liability and refunds |
|---|--|
| I want to withdraw from my Residential Agreement (early withdrawal) before the agreed end date, and I will remain as an enrolled student at Auckland University of Technology: | <ul style="list-style-type: none">> Discuss this first with AUT Student Accommodation management.> Complete the Early Withdrawal Application form and return to: residential.services@aut.ac.nz> Three weeks' notice will be charged plus a cancellation fee of \$350 or 10% of the balance of the agreement, whichever is greater.> Application fee is not refundable.> Residential life fee is not refundable.> Semester Only Fee is not refundable. |
| I want to withdraw from my Residential Agreement (early withdrawal) before the agreed end date, and I will not remain as an enrolled student at Auckland University of Technology: | <ul style="list-style-type: none">> Discuss intent to withdraw from studies with AUT Student Accommodation Management.> Complete the Early Withdrawal Application form and return to: residential.services@aut.ac.nz> Three weeks' notice will be charged plus a cancellation fee of \$350 or 10% of the balance of the agreement, whichever is greater.> Application fee is not refundable.> Residential life fee is not refundable.> Semester Only Fee is not refundable. |



Withdrawing after the residential agreement start date *(continued)*

| Enrolment intentions | Process, liability and refunds |
|--|---|
| <p>I want to withdraw from my AUT Residential Agreement at ASV before the agreed end date, and move to Te Āhuru Mayoral Drive Student Accommodation</p> | <ul style="list-style-type: none">> Discuss this first with AUT Student Accommodation management.> Complete the Early Withdrawal Application form and return to residential.services@aut.ac.nz> Include written evidence of room availability or accommodation offer at Te Āhuru with Early Withdrawal Application Form.> AUT Student Accommodation Management will consider the applicable notice period and/or cancellation fees, on a case-by- case basis.> Application fee is not refundable.> Semester Only Fee is not refundable or transferable to Mayoral Drive Student Accommodation.> Residential life fee is not refundable or transferable to Mayoral Drive Student Accommodation. |
| <p>Termination of Residential Agreement by AUT Student Accommodation management</p> | <ul style="list-style-type: none">> Suspension or expulsion from AUT Student Accommodation as a result of a conduct process that occurred for a breach of residential house rules will result in paying a 3 weeks' notice plus a cancellation fee of \$350 or 10% of the balance of the agreement, whichever is greater> AUT Student Accommodation management may recommend my liability be waived or reduced if there are substantiated medical or personal grounds for doing so.> Application fee is not refundable> Residential life fee is not refundable> Semester Only Fee is not refundable |