

AUT LIBRARY news+views

AUT UNIVERSITY LIBRARY NEWSLETTER

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Welcome to new staff and students

We always look forward to the annual arrival of new staff and students at the beginning of each academic year and to welcoming back familiar faces. However the increasing attendance at Summer School has meant that the Library never has a down time, and we have come to expect a sizeable number of the Library users waiting for the doors to open on 3rd January.

2007 saw the introduction of a number of innovations in line with the Library's recognition of new digital lifestyles in the Web 2.0 environment, where users are always online and always connected. These innovations included:

- AUT Library leading the investigation by LATN (Libraries of the Australian Technology Network) of Web 2.0 use in libraries, referred to as Library 2.0. The Library has established a project team to develop Web 2.0 services

- Officially launching the new search engine multisearch which enables 'federated searching' of the Library's expanding e-resources. This means that the one search query will simultaneously search the Library catalogue, web sites, subscribed databases, electronic journals and local databases. AUT was the first university library in New Zealand to provide such a service
- AUT Library becoming a partner in the OCLC WorldCat agreement, which sees AUT Library holdings listed along with other New Zealand library holdings on WorldCat (<http://www.worldcat.org/>). Try it out with the term "tuhoe" to see who else holds the classic by Elsdon Best on the Tuhoe iwi, first published in 1925
- The launch of the Borrow Direct service which has been a huge success, extending the availability of the combined

collections of the four LCoNZ (Library Consortium of New Zealand) university libraries to staff and students in all four universities – AUT, Waikato, Victoria and Otago

- The inclusion of official Maori subject headings in the Library catalogue increasing access to material relating to Maori

- Further developing ScholarlyCommons@AUT to become a valuable resource for showcasing AUT research nationally and around the world. ScholarlyCommons@AUT is harvested by the Kiwi Research Information Service (KRIS), a gateway to open-access research documents produced at universities, polytechnics, and other New Zealand research institutions. Researchers can now access and share their research with peers both in New Zealand and overseas through KRIS at <http://nzresearch.org.nz/>

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- Maintaining a leading role in a LCoNZ project to establish a multi-institutional repository of research outputs.

This is just a sample of the initiatives underway and more are planned for 2008, to help you make the most of your research and study at AUT University.

*Ainslie Dewe
University Librarian &
Director of Knowledge
Management*



Library Text Messaging Service

Do you wish to receive your item available, recalled or overdue recall notices as a text message?

The AUT Library, along with other members of LCoNZ (Library Consortium of New

Zealand) is trialling a new text messaging service. A pilot of the text messaging service has run successfully during the Summer School months and the service will now be trialled during semester one 2008.

Library Text Messages will notify you when a book you have on loan is recalled, when an item is recalled and overdue, or when a book you have requested becomes available for you to collect.

This is a free service for all AUT staff and students. Registration for this service is only available online at <http://sms.lconz.ac.nz/aut/smsinfo.htm>



A new Library Help Desk

Following a review of information services delivered by the Library using the new Internal Quality Assessment framework, a new Library Help Desk service has been established.

The new Library Help Desk will provide a single point of assistance for all Library enquiries. Staff at the new desk will provide assistance with:

- Locating library resources (print and electronic)
- Using the Library catalogue and online databases
- Finding journal articles and other information for assignments or research
- Referral to specialist Liaison Librarians for more in-depth consultations

At the City Campus, the Library Help Desk is located close to the main entrance of the Library, opposite the Lending Desk, and has been in operation from the start of Semester One. It replaces the former Information Services desk (on Level 3) and the

i-Desk (previously at one end of the Lending desk).

The new location was chosen for its visibility and proximity to the main entrance and other key Library services, and it is hoped that this will result in a more accessible information service for AUT students and staff.

At the North Shore Campus Library, the Information Services Desk will remain in its current location but will be rebranded as a Library Help Desk, in line with the service changes proposed for the City Campus Library.

Usage of the new Library Help Desks will be closely monitored, and any feedback, comments or suggestions will be most welcome. For more information about the Library Help Desk or Liaison Librarian services please contact Amanda Cole, Manager, Information and Education Services (ext. 8675 or e-mail amanda.cole@aut.ac.nz).

Scholarly Commons Update

In 2006 the Library set up an institutional research repository (IRR) called ScholarlyCommons@AUT to provide a central archive for the long term preservation of research outputs and scholarly publications in digital format. To date only doctoral and masters theses have been added to the repository which now contains over 300 items that are available on open access via the world wide web. Online submission by authors commenced in late 2007.

During 2007, the Library worked with its LCoNZ partners on the establishment of a hosted multi-institutional research repository using DSpace, an open source software platform. The repository will be hosted by Waikato University, and the costs of developing, maintaining and hosting the repository will be shared by the partner institutions.

The new DSpace repository platform will be available in May 2008. Content in the existing repository (ie digital theses) will be migrated across to the new platform and online submission by authors will continue to be a requirement. Once the new repository platform is established it will be possible to start adding other digital research outputs and scholarly publications.

Discussions have commenced between the Library and the Director of Research Management on the best way to automatically load research outputs from the existing Endnote data files held by the University Research Office. Although technically possible to load the metadata, identifying the copyright owner of published outputs, and seeking approval and/or obtaining a digital copy of the outputs is proving very time-consuming. The Library has funded a project assistant to work on this task for 8 weeks only (Jan – Feb). It is anticipated that the research outputs of a small test group of individuals who have agreed to participate will be made available on the IRR test server in late May.

The Library has been working with its LCoNZ partners to solve the technical issues relating to the establishment and ongoing maintenance of the repository. However the policy framework that underpins the repository is unique to each institution. Some of the policy decisions that need to be resolved include the following:

- the scope of the repository
- the type of content it will contain
- the preferred structure to facilitate browsing
- any exclusions ie embargoed, patents pending
- metadata requirements
- authorisations and rights management
- copyright and intellectual property compliance

Over the past three months Library staff have been collecting information and drafting proposals based on examples of best practice from other universities around the world. The Library has proposed to the RCAB that a small reference group or subcommittee be formed to advise on policy matters relating to the IRR. It is anticipated that this group will meet at least monthly for the first 3 – 4 months to resolve the policy issues and to advise on other matters relating to the bulk loading/depositing of digital research outputs.





New Electronic Resources

The following new electronic resources can be accessed via the Library website at http://www.aut.ac.nz/library/library_resources/databases/

Statistics New Zealand

An agreement between Statistics NZ and New Zealand Vice-Chancellors' Committee (NZVCC) was signed on Wednesday 15 August which provides all staff and students at the eight member universities of the NZVCC with access to a number of statistical products and services.

The key elements of the agreement include the provision of full and unlimited access to INFOS, access to a series of basic Confidentialised Unit Record Files (CURFS) – this being subject to setting up the required confidentiality / security procedures – plus the development of a dataset that will meet the research needs of the Social Sciences Network.

This agreement will enable students and staff to access the Statistics NZ data provided by this package at no direct cost to themselves. The cost of these

services will be managed via a single payment by the NZVCC.

Products and Services included in the Statistical Data Package:

1. INFOS – a time series database
2. Confidentialised Unit Record Files (CURFS)
3. Long-term Data Series (on demographic, social and economic trends in New Zealand for varying periods of time between 1840 and 2004)
4. Small Area Data set 2006 Census
5. Digital Meshblock boundaries – 2006 Census
6. Social Sciences Data Package – the final content requiring the input of the social sciences network

Butler Group

The New Zealand Vice-Chancellors' Committee (NZVCC) SCIT group has negotiated a campus wide subscription to the Butler Group service for 2008 for the eight member universities of the NZVCC.

The online resource contains:

- a global IT News & Comment network covering over 600 countries and containing 105,000+ specialized articles with IT fact and IT opinion
- major in-depth reports written by expert IT analysts comparing the features and functionalities of software and hardware
- 1000 online briefs reviewing and commenting on the emerging trends and technologies in specific industries (banking, healthcare etc)
- a global IT outsourcing database which tracks 70% of deals worth between US\$1 million and US\$50 million (between IT departments and vendors)

It is also a comprehensive source of macro-economic, demographic and industry statistics. The database contains forecasts for all relevant indicators. Data coverage includes:

- Demographic information
- Macroeconomic information
- Cultural and lifestyle information
- Industrial indicators information.

OCLC and Te Puna Agreement

In July 2007, Te Puna and OCLC entered into a new partnership which offered a new joint service to libraries. AUT University Library became a partner in this agreement, leading to AUT Library holdings being listed along with other New Zealand holdings on OCLC's WorldCat.

There are a number of benefits for the Library now that it is subscribing to this new service including the increased exposure for the print resources held by the AUT Library. AUT Library users can search WorldCat and link directly to the AUT Library record. If the item is not held by us, users can then find the closest New Zealand Library that holds the resource. The user can either go to the holding library if it is close to them, or populate an AUT inter-library loan or Borrow Direct form with the relevant details. Further deep-linking is being instigated within WorldCat which will enhance the value of the service.

Free access to First Search, a database previously accessed by purchasing pay-as-you-go batch searches, has opened up access to previously difficult to get at resources.

For Library staff, gaining seamless access to an increasing number of quality bibliographic records has meant that the new resources are ensured a quick turn over in cataloguing and are therefore made available for use sooner. This contributes to greater user satisfaction. The synchronised transfer of holdings from Te Puna to OCLC and vice-versa ensures greater visibility of AUT Library holdings on WorldCat.

To use WorldCat and Te Puna, and other online Library resources, go to the Databases List at http://www.aut.ac.nz/library/library_resources/databases/

New serial titles for 2008

The Serials Sub-Committee of the Library Advisory Committee approved the purchase of the following serial titles for 2008.

PRINT TITLES

- Adminz
- Creative Industries Journal
- Illusions
- International journal of migration, health and social care
- Journal of Creative Communications
- Journal of immigrant & refugee studies
- Journal of Visual Culture
- Kiwi parent: the magazine of parents centres NZ Inc
- Media War and Conflict
- People and performance
- Qualitative research in accounting & management

ONLINE TITLES

- European Journal of International Management
- Journal of Consumer Research
- Global business & economics review
- International journal of services technology and management
- Public understanding of science
- Auckland Regional News Reproduction
- The Committee agreed that the following print serial subscriptions be converted from print to online access:
 - Accounting, organisations & society
 - Archives of physical medicine and rehabilitation
 - Clinical biomechanics
 - Disaster management
 - Early childhood research
 - European Journal of Communication Information & organisations

- International journal of market research
- Journal of adolescent health
- Journal of Biomechanics
- Journal of chemical education
- Journal of midwifery & women's health
- Journal of pain and symptom management
- Journal of retailing
- Long Range Planning
- Midwifery
- Public relations review
- Solar energy

- The Committee agreed that the following print serial titles be approved for cancellation:
 - Gender issues
 - World radio TV handbook
 - World economic fact book

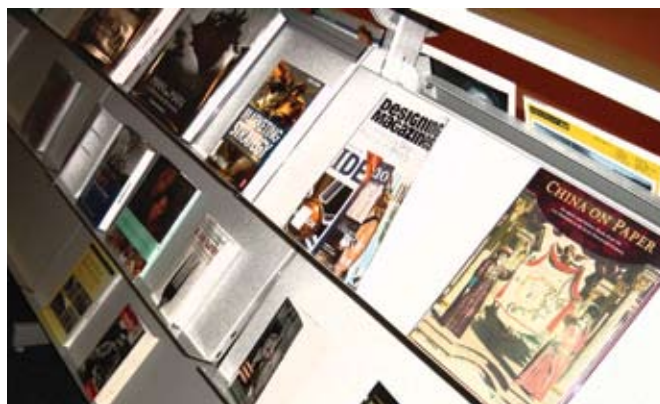
Introducing the Business Development Team

The Business Development team is made up of four members – the Manager, the Planning & Quality Co-ordinator, the Communications and Marketing Co-ordinator and the PA to the University Librarian/ Library Administrator.

The team acts as the enabling arm that provides the infrastructure to support and enable the other teams to function effectively and the development arm that takes the Library forward in its business, marketing, planning and quality activities.

The team provides specialist knowledge and expertise in the following areas

- Executive assistance to the Library Executive team and the Library Management team, including planning, policy development and meeting administration
- HR Functions including recruitment, induction, promotion applications, staff development, workshops, conferences, leave administration
- Health & Safety functions – Health & Safety representative & Building warden for WA building, incident reports for OSH
- Administration including



- reception, PA to University Librarian & Associate University Librarians, budget reconciliation, stationery (orders and reconciliation of invoices), catering for Library-wide and other functions, administration of the Library leave and events calendars
- Planning and Quality which ensures the library moves forward in it's planning, and quality activities such as the development and implementation of a quality assurance framework
- Responsibility for the collation of Library publications such as the Annual Report, Library News & Views and the Weekly Library Newsletter
- Design and collation of promotional material including

brochures, posters, displays and notices

- Management of the Library Website
- Management of Library surveys including a customer satisfaction survey
- University-wide functions such as Orientation and Library tours for visitors to the university
- Representation outside of Library – Allied Staff Development Advisory Committee (ASDAC), LIANZA, IATUL (International Association of Technological University Libraries) – web manager and conference committee, LATN (Libraries of the Australasian Technology Network) – quality assurance and workforce planning.

Orientation Week 2008

Monday February 25 saw the first rush of students come on to the City campus for Orientation.

The Library stand had a strategic position beside the main doors and gave away so many brochures, (pencils and lollies!) that Printsprint were kept busy replenishing the supplies of printed information for the rest of the week.

It promises to be a great start to 2008.



AUT UNIVERSITY LIBRARY OPENING HOURS

City and North Shore

Monday-Friday 8am-10pm

Saturday-Sunday 10am-6pm

Opening hours vary during exam periods, semester breaks and public holidays.

See the Library webpage: www.aut.ac.nz/library/



DID YOU KNOW

Did you know that 1.4 million people went through the Library turnstile in 2007?