

# Harminder Singh

Senior Lecturer, Business Information Systems  
Faculty of Business and Law, AUT University

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## EDUCATION

- Doctor of Philosophy, Michigan State University, East Lansing, Michigan May 2010  
Major: Business Information Systems, Minor: Strategy  
Dissertation Title: *Emergence and Consequences of Drift in Organizational Information Systems*
- Master of Business, Nanyang Technological University, Singapore June 2005  
Emphasis: Information Systems  
Thesis Title: *Continuous Adaptation in a High-Velocity Environment: The Dot-Com Experience*
- Bachelor of Accountancy, Nanyang Technological University, Singapore July 1998

## REFEREED JOURNAL PUBLICATIONS

1. Das, A., Singh, H. and Joseph, D. "A Longitudinal Study of E-Government Maturity", accepted (Sep. 2016) at *Information & Management*.
2. Karmokar, S., Singh, H. and Tan, F.B. "Using Multidisciplinary Design Principles to Improve the Website Design Process", accepted (Sep. 2016) at *Pacific Asia Journal of the Association for Information Systems*.
3. Arasanmi, C.N., Wang, W., and Singh, H. (2016) "When do Enterprise Systems Users Transfer the Skills and Knowledge They Gain from Training?", *Enterprise Information Systems*. <http://doi.org/10.1080/17517575.2016.1177206>
4. Wimble, M., Singh, H. and Phillips, B. (2016) "A Multilevel Model of Market Share, Industry Growth and IT Value", *Journal of Computer Information Systems*. <http://doi.org/10.1080/08874417.2016.1183994>.
5. Shafiu, I., Wang, W. and Singh, H. (2016) "Drivers and Barriers in the Decision to Adopt IaaS: A Public Sector Case Study", *International Journal of Business Information Systems*, (21:2), pp.249 - 267. <http://dx.doi.org/10.1504/IJBIS.2016.074257>
6. Shafiu, I., Wang, W. and Singh, H. (2016) "Information Security Compliance Behaviour of Supply Chain Stakeholders: Influences and Differences", *International Journal of Information Systems and Supply Chain Management*, (9:1), pp. 1-18. <http://dx.doi.org/10.4018/IJISSCM.2016010101>
7. Mohammadyari, S. and Singh, H. (2015) "Understanding the Effect of E-learning on Individual Performance: The Role of Digital Literacy", *Computers & Education*, (82), pp. 11-25. <http://doi.org/10.1016/j.compedu.2014.10.025>.
8. Soh, C., Chua, C. and Singh, H. (2011) "Managing Diverse Stakeholders in Enterprise Systems Projects: A Control Portfolio Approach", *Journal of Information Technology*, (26: 1), pp. 16-31. <http://doi.org/10.1057/jit.2010.13>

9. Singh, H., Das, A., and Joseph, D. (2007) "Country-Level Determinants of E-Government Maturity", *Communications of the AIS*, (20:40). pp 632-648.

#### **PUBLICATIONS UNDER REVIEW**

1. Singh, H., Techatassanasoontorn, A. & Diaz Andrade, A., "The practice of ICT-enabled development", under 2<sup>nd</sup> round of review at *Journal of Information Technology for Development*.

#### **PUBLICATIONS UNDER PREPARATION FOR SUBMISSION**

1. Wimble, M., Shortridge, A., Tripp, J. and Singh, H. "A Spatially Explicit Model of Information Technology and Spatial Clustering of Establishments in Manufacturing and Services", for *MIS Quarterly*.
2. Singh, H., Park, C. K., Tripp, J., and Wimble, M. "Managerial Attention and the Emergence of IT Control Weaknesses: A Behavioral-Based Theory", under revision for submission to *Journal of Organizational and End-User Computing*.
3. Karimikia, H. and Singh, H. "Information Technology Use, Job Autonomy & Negative Outcomes: a Meta-Analysis", for *Journal of the Association of Information Systems*.
4. Karimikia, H. and Singh, H. "Being Useful: How Information Systems Professionals Influence the Use of Information Systems in Enterprises", for *MIS Quarterly*.
5. Wimble, M., Singh, H., Phillips, B. and Young, R. "The Effect of the Industry Environment on the Business Value of Information Technology: A Multilevel Model Using Tobin's Q", being revised for resubmission.
6. Shafiu, I., Wang, W. and Singh, H. "Information Security Compliance Behaviour in the context of global supply chain security initiatives", being revised for resubmission.
7. Baker, J. and Singh, H. "The Roots of Misalignment: Insights from a System Dynamics Perspective", for *Journal of the Association of Information Systems*
8. Hinton, S., Singh, H. and Wood, L. "Gamification Mechanics: A Meta-Synthesis", for *Information & Organization*.
9. Hinton, S., Wood, L., Singh, H. and Reiners, T. "Examining the Relationship between Enterprise Gamification Systems and Employment Legislation".

#### **BOOK CHAPTER**

1. Pentland, B., and Singh, H. (2013) "Materiality: What are the consequences?", in P. Leonardi, B. Nardi & J. Kallinikos (Eds.), *Materiality and Organizing*, Oxford University Press.

#### **REFEREED CONFERENCE PROCEEDINGS & PRESENTATIONS**

1. Karimikia, H. Singh, H. & Olesen, K. (2016) "Being Useful: How Information Systems Professionals Influence the Use of Information Systems in Enterprises", *49<sup>th</sup> Annual Hawai'i International Conference on System Sciences*, Hawai'i, 5-8 Jan 2016.

2. Wimble, M. & Singh, H. (2015) "A Multilevel Examination of Information Technology and Firm Performance: The Interaction of Industry and Firm Effects", *2015 Pacific-Asia Conference on Information Systems*, Singapore, 6-9 July 2015.
3. Singh, H. (2015) "Emergence and Consequences of Drift in Organizational Information Systems", *2015 Pacific-Asia Conference on Information Systems*, Singapore, 6-9 July 2015.
4. Karimikia, H., Singh, H. & Olesen, K. (2015) "The Impact of Positive Informal Behaviors on the Effectiveness of Information Systems Departments", *2015 ACM SIGMIS Computers and People Research Conference*, Newport Beach, CA, 4-6 June 2015.
5. Karimikia, H., Singh, H. & Olesen, K. (2014) "Examining the Role of Organizational Citizenship Behaviour in Information System Departments", *25<sup>th</sup> Australasian Conference on Information Systems*, Auckland, New Zealand, 8-10 Dec 2014.
6. Karimikia, H., Singh, H. & Olesen, K. (2014) "Understanding the Determinants of the Reputation of Information Systems Departments", *25<sup>th</sup> Australasian Conference on Information Systems*, Auckland, New Zealand, 8-10 Dec 2014.
7. Shafiu, I., Wang, W. and Singh, H. (2014) "Mixed Method for New Scholars with Intrusive, Emerging and Complex Socio-Technical Topics", *9<sup>th</sup> International Conference on Knowledge Management in Organizations*, Santiago, Chile, 2-5 Sep 2014.
8. Kaur, A., Singh, H. & Tan, F. B. (2013) "Why Isn't Digital Infrastructure Being Updated?: The Case of IPv6", *24<sup>th</sup> Australasian Conference on Information Systems*, Melbourne, Australia, 4-6 Dec 2013.
9. Karmokar, S., Singh, H. and Tan, F.B. (2013) "A User-Centred Framework for Website Evaluation", *2013 International Conference on Information Resources Management (Conf-IRM)*, Natal, Brazil, May 22-24 2013.
10. Pentland, B. T., Singh, H., and Yakura, E.K. (2012) "Does Business Process Management Technology Have Unintended Firm-Level Consequences?" *33<sup>rd</sup> International Conference on Information Systems*, Orlando, 16-19 Dec 2012.
11. van Deventer, S. and Singh, H. (2012). "The Impact of Switching Costs on The Decision to Retain or Replace IT Outsourcing Vendors". *23<sup>rd</sup> Australasian Conference on Information Systems*, Geelong, Australia, 3-5 Dec 2012.
12. Arasanmi, C.N., Wang, W.Y.C, & Singh, H. (2012) "Motivational Determinants of Training Utilisation in Enterprise Systems", *18th Americas Conference on Information Systems (AMCIS)*, Seattle, USA, 9-11 August, 2012.
13. Arasanmi, C.N., Wang, W.Y.C, & Singh, H. (2012) "The Influence Of System Interface, Training Content and IT Trust on ERP Learning Utilization In an E-Commerce Context: A Research Proposal", *7<sup>th</sup> International Conference on Knowledge Management in Organizations (KMO)*, Salamanca, Spain, 11-13 July 2012.
14. Shafiu, I., Wang, W.Y.C, & Singh, H. (2012) "Securing the Supply Chain From an Information Security Perspective", *10th ANZAM Operations, Supply Chain and Services Management Symposium*, Melbourne, Australia, 14- 15 June 2012

15. Karmokar, S. and Singh, H. (2012) "Improving the Website Design Process for SMEs: A Design Science Perspective", *2012 International Conference on Information Resources Management (Conf-IRM)*, Vienna, Austria, May 21-23 2012.
16. Singh, H. and Phillips, B. (2011) "The Impact of Absorptive Capacity and Organizational Slack on IT Portfolio Management", *71<sup>st</sup> Academy of Management Meeting*, San Antonio, Texas, Aug 12-16 2011
17. Das, A., Singh, H., & Joseph, D. (2011) "A Longitudinal Analysis of E-Government Maturity", *2011 Pacific-Asia Conference on Information Systems*, Brisbane, Australia, 7-11 July 2011.
18. Arasanmi, C.N., Wang, W.Y.C, Singh, H., & Ekundayo, S. (2011) "What Motivates End-Users to Transfer Gained Knowledge from Enterprise Systems Training?" *2011 Pacific-Asia Conference on Information Systems*, Brisbane, Australia, 7-11 July 2011. **Nominated for Best Conference Paper Award**
19. Pentland, B., Singh, H. and Yakura, E. (2011) "Services, processes and routines: A literature review and implications", *2011 International Conference on Information Resources Management (Conf-IRM)*, Seoul, S Korea, Jun 12-14 2011. **Won Best Conference Theme Paper Award**
20. Singh, H. (2010) "Selecting IT Control Objectives and Measuring IT Control Capital", *21<sup>st</sup> Australasian Conference on Information Systems*, Brisbane, Australia, Dec 1-3 2010
21. Wimble, M., Singh, H. and Sambamurthy, V. (2009) "The Influence of Industry Growth and Firm Market Share on Firm-Level IT Value", *15<sup>th</sup> Americas Conference on Information Systems*, San Francisco CA, August 6-9 2009.
22. Singh, H. (2008) "Watching (Out For) Each Other: The Role of Clan Controls in Managing Project Teams", *Proceedings of the 68<sup>th</sup> Academy of Management Meeting*, Anaheim, CA, Aug 8-13 2008 [the top 10% of all papers are published in the proceedings]
23. Singh, H. (2008) "How Dot-Coms "Duke It Out": The Competitive Dynamics of IT-Intensive Firms", *68<sup>th</sup> Academy of Management Meeting*, Anaheim, CA, Aug 8-13 2008.
24. Wimble, M., Singh, H. and Sambamurthy, V. (2008) "IT and Firm Clustering: A Point-Pattern Comparison of the Service & Manufacturing Industries", *4<sup>th</sup> Symposium on Statistical Challenges in Electronic Commerce Research*, New York, May 18-19 2008.
25. Singh, H. (2007) "Fuzzy Pictures- Process Models in the Service Industry", *67<sup>th</sup> Academy of Management Meeting*, Philadelphia, PA, Aug 3-8 2007. **Won Best Interactive Paper Award**, Organizational Communication & Information Systems (OCIS) Division.
26. Singh, H. (2006) "Quarreling Organizations: How the Diffusion of Norms Helps Settle Fights", *66<sup>th</sup> Academy of Management Meeting*, Atlanta, GA, Aug 11-16 2006.
27. Singh, H. (2006) "Precarious Balance: The External Dimension of IT Flexibility", *1<sup>st</sup> Mid-West Association for Information Systems Conference (MWAIS)*, Grand Rapids, MI, May 5-6 2006.
28. Singh, H., Sethi, V. and Sethi, V. (2005) "Changing Inside, Watching Outside: Understanding Business Model Adaptations to Guide Information Technology Decisions", *Proceedings of the 26<sup>th</sup> International Conference on Information Systems (ICIS)*, Las Vegas, NV [13% conference paper acceptance rate.]

29. Chua, C., Soh, C. & Singh, H. (2005) "An Extended Model of IS Project Control", *Proceedings of the 65<sup>th</sup> Academy of Management Meeting*, Hawai`i, HI, 2005. [the top 10% of all papers are published in the proceedings] **Nominated for Best Paper**
30. Sethi, V., Singh, H., Sethi, V. and Duffy, K. (2002) "Continuous Adaptation in a High-Velocity Environment: A Study of the Dot-Com Experience", *Proceedings of the 23<sup>rd</sup> International Conference on Information Systems (ICIS)*, Barcelona, Spain.

#### **REFEREED WORKSHOP PRESENTATIONS**

1. Singh, H. and Wimble, M. "The Impact of Location & Dispersion on IT Investment Choices", *Presented at the Diffusion of IT (DIGIT) Workshop, Fort Worth, Texas, Dec 13, 2015.*
2. Baker, J. and Singh, H. (2015) "The Roots of Misalignment: Insights from a System Dynamics Perspective", *Presented at the JAIS Theory Development Workshop, Fort Worth, Texas, Dec 13, 2015.*
3. Kaur, A. & Singh, H. (2014) "Impact of Network Externalities on Digital Infrastructure Adoption and Assimilation: The Case of IPv6", *Presented at the 3rd Innovation in Information Infrastructures (III) Workshop, Oslo, Norway, 13-16 Oct 2014.*
4. Singh, H. (2009) "A Practice Theory View of IS Governance", *Presented at the JAIS Theory Development Workshop, Phoenix, Arizona, Dec 14 2009.*
5. Singh, H. (2007) "No Rules for Riches? - A Behavioral Perspective of IT Value", *Presented at the JAIS Theory Development Workshop, Montreal, Canada, Dec 12 2007.*
6. Singh, H., Das, A., & Joseph, D. (2004) "Country-Level Determinants of E-Government Maturity", *Presented at the SIG-eGovernment Workshop, Washington, D.C., Dec 2004*

#### **RESEARCH PRESENTATIONS**

- "Managerial Attention And The Emergence Of IT Control Weaknesses: A Behavioural Perspective", *Presented at the School of Computing, National University of Singapore, Jul 14 2016.*
- "The Impact of Shifts in Managerial Attention on IT Control Weaknesses", *Presented at the Nanyang Business School, Nanyang Technological University, 20 Sep 2013.*
- "Emergence And Consequences of Drift in Organizational Information Systems", *Presented at the School of Computing, National University of Singapore, Jan 27 2012.*

#### **OTHER PUBLIC PRESENTATIONS**

- "Moving to the Cloud", Poster presented at the NZVCC University-Industry Partnership meeting, Auckland, July 12 2010

#### **WORKSHOP LEADERSHIP**

- “*ICT and Societal Challenges: A Pre-ICIS Research Workshop*”, Co-organized with Monideepa Tarafdar, M. Lynne Markus, Anne-F. Rutkowski, Carol Saunders, Christina Soh, Jason Bennett Thatcher, Jonathan Wareham, and Ann Majchrzak. Conducted during the 34<sup>th</sup> *International Conference on Information Systems*, Milan, Italy, 14 Dec 2013.
- “*Future Search: Research about ICT and the Cultural Contradictions of Capitalism*”, Co-organized with M. Lynne Markus, Carol Saunders, Kevin D Mentzer, and Ann Majchrzak. A Professional Development Workshop conducted during the 73<sup>rd</sup> *Academy of Management Meeting*, Orlando, 10 Aug 2013.

## TEACHING CASES

- Implementing COBIT 5 in Vector Limited In Preparation
  - ECNet: Dot.Com to Sustainable Business Model 2002\*
  - VerticalNet Inc (*with Prof. Christina Soh*) 2001\*
  - Global Sources Inc (*with Prof. Christina Soh*) 2001\*
  - The SilkRoute Group: Achieving Success in the Internet Age 2000\*
- (\* Co-authored with Prof. Christina Soh. Available at [www.asiacase.com](http://www.asiacase.com))

## AWARDS & HONOURS

- *OCIS Junior Faculty Consortium* 2013  
73<sup>rd</sup> Academy of Management Meeting
- *Junior Faculty Consortium* 2011  
International Conference on Information Systems (ICIS)
- *Nominated for Best Conference Paper Award* 2011  
Pacific Asia Conference on Information Systems (PACIS)
- *Best Conference Theme Paper Award* 2011  
International Conference on Information Resources Management (Conf-IRM)
- *PhD Student Excellence in Research Award* 2009  
Accounting and Information Systems Department,  
Broad College of Business, Michigan State University
- *Doctoral Dissertation Completion Fellowship* 2009  
Graduate School, Michigan State University
- *Doctoral Consortium* 2008  
Americas Conference on Information Systems (AMCIS)
- *Big 10 Information Systems Research Symposium* 2008  
Notre Dame University, Notre Dame, Indiana
- *Summer Research Fellowship* 2008  
Broad College of Business, Michigan State University

- *Best Interactive Paper Award* 2007  
Organizational Communication & Information Systems (OCIS) Division,  
67<sup>th</sup> Academy of Management Meeting
- *Research Fellowship* 2005-2010  
Center for Leadership of the Digital Enterprise (CLODE),  
Michigan State University
- *Graduate Student Assistantship* 2005-2010  
Michigan State University

## GRANTS

- **PRME (Principles for Responsible Management Education) Mover's Project Fund, 2016:** "Understanding the relevance of ethical principles in information systems teaching", \$1, 502.28
- **AUT Contestable Research Funds, 2015:** "Meta-analysis of the Relationship between IT Use and Job Autonomy", \$8,294.40
- **Strategic Research Investment Fund, 2015:** Associate Investigator on the *Future of Work* research programme (\$230,000); \$11,000 allocated to the "*Police Geeks*" project
- **PBRF Research Grants, 2013:** Meta-analysis workshop by Assoc. Prof. Damien Joseph of Nanyang Technological University (\$5,041), case study research assistance (\$5,000), and dissertation publication grant (\$3,000)
- **Seed Grant from the Digital Mobility Research Group, New Zealand Work Research Institute, 2013:** "'Police Geeks': Digital Literacy and Police Practice in New Zealand", \$5,000
- **Visiting Researcher Grant, 2013:** Professor Brian T Pentland, Broad College of Business, Michigan State University (July to August 2013), \$5,045
- **AUT Summer Studentship Research Award, 2012:** "Predicting weaknesses in IT-related internal controls", \$6,000
- **AUT Contestable Research Funds, 2012:** "Career management and evolution among New Zealand IT professionals", \$3,500 (with Felix Tan)
- **AUT Learning & Teaching Grant, 2011:** "Using enterprise systems software for business teaching and learning", \$20,000 (with William Wang, Karin Olesen, & Josephine Chong)

## TEACHING ACTIVITIES

- **Teaching Interests:** IT governance, IT strategy, e-business, business intelligence
- **Teaching Experience**  
Auckland University of Technology 2010-present
  - *Undergraduate*
    - IT Strategy and Governance
      - *Developed a core course (objectives, programme, lectures, readings and project); taught each semester to third-year BIS students*

- Co-operative Education
  - *Supervise business undergraduates completing nine-week internships*
- *Postgraduate*
- Business Intelligence/Analytics
  - *Developed a new course (objectives, programme, lectures, readings and project); taught every other semester*
- Strategic Information Systems
  - *Revamped a core postgraduate course (objectives, programme, lectures, readings and assessments); taught every other semester*
- E-Commerce Strategies & Applications
  - *Revamped content of core postgraduate course: lectures, readings and online class engagement through Tumblr, a microblogging application*
- Managing Information Technology
  - *Reorganised core IT course in the AUT MBA programme: objectives, lectures, readings and project*
- Managing Information in the Digital Enterprise (co-taught)

Michigan State University 2005-09

Business Information Systems and Technology

- *Core information systems course for business undergraduates; instructor (two semesters) and teaching assistant (four semesters)*

Nanyang Technological University 2013

PhD Seminar on IS governance – Sep/Oct 2013 (Guest lecturer- 2 sessions)

## **STUDENT SUPERVISION**

### **Completed:**

*Ph.D.*

#### Primary supervisor:

1. Sean van Deventer "*The Impact of Switching Costs on The Decision to Retain or Replace IT Outsourcing Vendors*" (2016) (Current Position: Head of Project Office, Theta, NZ)
2. Awinder Kaur "*Organisational Adoption of Internet Protocol v6*" (2015) (Current Position: Lecturer, Coventry University, United Kingdom).
3. Sangeeta Karmokar "*User Participation in the Website Design Process*" (2013) (Current Position: Senior Lecturer, Auckland University of Technology).

#### Secondary supervisor:

4. Ibrahim Shafiu "*Managing Information Security in Cross-Border Supply Chains*" (2015) (Current Position: Business Intelligence Analyst, Midland Health, New Zealand)
5. Chris Niyi Arasanmi "*An Examination of the Determinants of Training Effectiveness in Enterprise Systems*" (2014) (Current Position: Senior Lecturer, Waiariki Institute of Technology, New Zealand)

*Master of Business*

6. Matab Mohammad Algahtani "*How IT Changes Careers*" (2016)



7. Fatimah Al-Zayer “A Critical Review of the Governance of Personal IT Devices in Work Environments” (2016)
8. Hui Liu “A Critical Review of the Impact of IT on Organisational Flexibility” (2013)
9. James Huang “Examining the Separate and Combined Effects of Organizational Culture and National Culture on ICT Adoption” (2012)
10. Soheila Mohammadyari “Factors That Influence the Use of Web 2.0 Tools for E-learning” (2012)

*Bachelor of Business (Honours)*

11. Peter Shin: Ethical issues in Algorithmic Governance (2016)

*Undergraduate Applied Project*

12. Bronwyn Clements “A Review of the Use of Mobile Devices in Police Forces” (Summer 2015-16)
13. Mark levlev “A Review of IT Portfolio Management” (2016)

**Current:**

*Ph.D.*

Primary supervisor:

14. Hadi Karimikia “Examining the Role of Information Systems-Business Relationships in Information Systems Governance” (expected submission February 2017)
15. Sean Hinton “Enterprise ‘Gamification’ in Call Centre Information Systems” (expected submission May 2017)
16. Naseem Rahman: pre-proposal stage

*Bachelor of Business (Honours)*

17. Margrette Pulotu: Ethical issues in data analytics (2016)

#### **Examination of Postgraduate Theses:**

1. Master of Business (Dissertation) – Esther Rotimi, AUT University, 2016
2. Doctor of Philosophy – Parastoo Samiei Farahani, University of Auckland, 2016
3. Master of Commerce (Thesis) – Zhen Li, University of Auckland, 2016
4. Master of Business (Thesis) – Wesley Kukard, AUT University, 2015
5. Master of Business (Dissertation) – Angel A Baez Vega, AUT University, 2014
6. Master of Business (Thesis) – Chris Melsness, AUT University, 2014 (examiner mentor)
7. Master of Commerce (Thesis) – Mark van der Klei, University of Canterbury, 2013
8. Master of Business (Thesis) – Nathan Bromberg, AUT University, 2013
9. Master of Business (Thesis) – Phat Tri Huynh, AUT University, 2012
10. Master of Electronic Commerce (Thesis) –Abdulrahman Aldhabaan, University of Waikato, 2012
11. Master of Electronic Commerce (Thesis) – Eid Aleid, University of Waikato, 2012
12. Master of Business (Thesis) – Taufia Patolo, Massey University, 2012
13. Honours Research Project- Riaan Malan, AUT University, 2012
14. Master of Business (Dissertation) – Chao Wang, AUT University, 2011

#### **SERVICE**

## **Editorial Roles**

- Co-Track Chair, IFIP WG 9.4 (The 14th International Conference on Social Implications of Computers in Developing Countries): 2017
- Co-Track Chair, Pacific-Asia Conference on Information Systems: 2016
- Co-Track Chair, International Conference on Information Systems: 2014
- Programme Committee, IFIP WG8.2 Conference: 2014
- Associate Editor, MIS Quarterly Special Issue on Societal Impacts of IT: 2014
- Associate Editor, Academy of Management (OCIS Division): 2014-2016
- Associate Editor, European Conference on Information Systems: 2014
- Associate Editor, International Conference on Information Systems: 2011-2012, 2016
- Associate Editor, Australasian Conference on Information Systems: 2009

## **Reviewer for Journals**

*Organization Science, MIS Quarterly, Journal of Management Information Systems, Decision Sciences, Journal of the Association of Information Systems, European Journal of Information Systems, Information and Management, Communications of the Association of Information Systems, Journal of Strategic Information Systems, The DATA BASE for Advances in Information Systems, Accounting, Organizations and Society, IEEE Transactions on Engineering Management, Journal of Information Systems, Australasian Journal of Information Systems, Information Systems Journal, Computers & Education, Journal of Global Information Management, Electronic Commerce Research & Applications, Journal of Electronic Commerce Research, Management Research Review, Information Technology and Management, Information Technology and People, Cross Cultural Management-an International Journal.*

## **Reviewer for Conferences**

*International Conference on Information Systems (ICIS), European Conference on Information Systems (ECIS), Americas Conference on Information Systems (AMCIS), Hawaii International Conference on System Sciences (HICSS), Australasian Conference on Information Systems (ACIS), Pacific-Asia Conference on Information Systems (PACIS), Academy of Management, International Conference on Information Resources Management, and ANZAM Operations, Supply Chain and Services Management Symposium.*

## **Service to the Profession: Others**

- Session Chair, Pacific-Asia Conference on Information Systems, 2015 & 2016
- Faculty Mentor, Doctoral Consortium, ACM SIGMIS Computing Personnel Research Conference, 2015
- Session Chair, International Conference on Information Systems, 2014
- Workshop, Tutorials & Panels Chair, Australian Conference on Information Systems, 2014
- Session Chair, International Conference on Information Systems, 2011
- Session Chair, Pacific-Asia Conference on Information Systems, 2011
- Grant Reviewer, Social Sciences and Humanities Research Council of Canada, 2011 and 2013

- Program Committee, Mid-West Association for Information Systems Conference (MWAIS), 2010
- Session Chair, Academy of Management (OCIS), 2009
- Discussant, Academy of Management (TIM), 2008

#### **Service to the Industry**

- Board Member, Auckland Chapter, ISACA: June 2013 to present

#### **Service to the Faculty**

- AUT South New Degree Internal Stakeholders Panel, Nov 2015
- AUT Faculty of Business & Law Disciplinary Committee (ongoing)
- Business Information Systems Department Undergraduate Programme Review Committee, June 2015 – October 2015
- Business Information Systems Department Recruitment Panel, Dec 2015
- Postgraduate Board of Studies, Faculty of Business & Law, Auckland University of Technology, March 2015 - present
- Postgraduate Exam Board, Faculty of Business & Law, Auckland University of Technology, March 2015 - present
- Undergraduate Board of Studies, Faculty of Business & Law, Auckland University of Technology, July 2010 - June 2013; July 2014 – November 2014
- Undergraduate Exam Board, Faculty of Business & Law, Auckland University of Technology, July 2010 - June 2013; July 2014 – November 2014
- Department Advisory Committee, Michigan State University, Fall 2007 – Spring 2008

#### **MEDIA MENTIONS**

- ABC (Australian Broadcasting Corporation) News Radio, 12 September 2016: <http://www.abc.net.au/newsradio/content/s4535998.htm> (Radio)
- BBC, 18 July 2016: “Softbank’s acquisition of ARM is a big bet on the future”, <http://www.bbc.com/news/business-36822927>
- National Business Review, 14 November 2014: “War of the clouds”, <http://www.nbr.co.nz/article/war-clouds-165332>
- NewstalkZB, 16 October 2012: “Security breach at Work and Income New Zealand” (Radio)

#### **PROFESSIONAL AFFILIATIONS**

- Member, Association for Information Systems (AIS), 2002 to present
- Member, ISACA, June 2013 to present (CISA Certification obtained May 2016)
- Member, Academy of Management (AOM), 2006 to present
- Member, Beta Gamma Sigma, 2010 to present